

# North Portland Club K-9

## DAYCARE AND BOARDING MEMBERSHIP

### OWNER PROFILE

Owner 1, First Name \_\_\_\_\_ Last \_\_\_\_\_  
Phone, Home \_\_\_\_\_ Work \_\_\_\_\_ E-mail \_\_\_\_\_  
Owner 2, First Name \_\_\_\_\_ Last \_\_\_\_\_  
Phone, Home \_\_\_\_\_ Work \_\_\_\_\_ E-mail \_\_\_\_\_  
Address, City, State, & Zipcode \_\_\_\_\_  
How did you hear about us? If a current client, please give name \_\_\_\_\_  
Emergency Contact/Alternate Pick Up Party Name & Phone Number \_\_\_\_\_  
Emergency Contact/Alternate Pick Up Party Name & Phone Number \_\_\_\_\_

### DOG(S) PROFILE(S)

1. Dog's Name \_\_\_\_\_ Birthday \_\_\_\_\_ Sex M F Altered? Y N  
Breed \_\_\_\_\_ Color \_\_\_\_\_ Weight \_\_\_\_\_  
Where and when did you get your dog? \_\_\_\_\_  
Vet \_\_\_\_\_  
2. Dog's Name \_\_\_\_\_ Birthday \_\_\_\_\_ Sex M F Altered? Y N  
Breed \_\_\_\_\_ Color \_\_\_\_\_ Weight \_\_\_\_\_  
Where and when did you get your dog? \_\_\_\_\_  
Vet \_\_\_\_\_

### WAIVER FOR SMALL DOGS

**If your dog(s) is/are under 25 pounds, are they allowed to play on our "big" dog floor? Y N**

If yes, please sign: I, \_\_\_\_\_, am aware that Club K-9 has a completely separate room for small dogs to play in. Although my dog(s), \_\_\_\_\_, is/are small and at much greater risk of injury I request that he/she/they stay in the large dog room at Club K-9 employee discretion. I understand that based on their size Club K-9 recommends that my dog plays in the little dog room; however, Club K-9 is allowing my dog(s) to play in the big dog room at my request. I will not hold Club K-9 or Club K-9 parties liable for any and all injuries that are at any time possible by allowing my much smaller dog(s) to play on the big dog play floor.

Signature \_\_\_\_\_ Date \_\_\_\_\_

### HEALTH AND BEHAVIOR SPECIFICATIONS

Has/have your dog(s) been ill in the last 30 days? Y N If yes, explain \_\_\_\_\_  
Does/do your dog(s) have any medical conditions? \_\_\_\_\_  
Does/do your dog(s) have any allergies? Y N If yes, please list and describe: \_\_\_\_\_  
Has/have your dog(s) ever attended daycare or boarding? Y N If yes, where and when: \_\_\_\_\_  
How often does/do your dog(s) spend time with other dogs? Never | Sometimes | All the time  
How often does/do your dog(s) go to the dog park? Never | Sometimes | All the time

Continued on next page...

# North Portland Club K-9

Please note any behaviors we should know about:

aggression towards humans      aggression towards big dogs      aggression towards small dogs  
separation anxiety      fear of loud noises      fence jumping      fence fighting      herding instincts      hunting instincts  
Anything Else? Describe:

Has/have your dog(s) ever bitten another dog?    Y N      If yes, explain

If yes, did the bite puncture/tear the skin?    Y N

Has/have your dog(s) ever bitten a person?    Y N      If yes, explain

If yes, did the bite puncture/tear the skin?    Y N

Is your dog possessive over food? (Circle the option that applies)

Yes, towards other dogs.    Yes, towards dogs and humans.    Neither.

Is your dog possessive over toys? (Circle the option that applies)

Yes, towards other dogs.    Yes, towards dogs and humans.    Neither.

How is /are your dog(s) in a crate? (Circle the option that applies)

Great    Okay    Dislikes it but tolerates it    My dog cannot be crated

## GENERAL FEEDING INFORMATION

Type and brand of food \_\_\_\_\_

Where do you buy your dog's food? \_\_\_\_\_

Is/are your dog(s) on medication?    Y N      If yes, types \_\_\_\_\_

At feeding times, how does/do your dog(s) tend to eat?    Slow | Medium | Fast

*Please note: Upon boarding check-in you will be required to verbally review your feeding, bedding, and pick up instructions every time.*

If your dog(s) has/have an upset stomach, can we feed them a bland diet (white rice, broth) to settle their tummy?    Y N

Can we give your dog(s) hypoallergenic treats (no charge)?    Y N

Can we give your dog(s) peanut butter kongs?    Y N

Can we give your dog(s) an all-natural calming aid?    Y N

Would you like us to contact you prior to giving your dog any of the above if it is not an emergency?    Y N

*Please note we charge for the above services: calming aid is \$2 per day, white rice is \$1 per meal, and peanut butter treat kongs are \$4 per kong.*

### Check one:

\_\_\_\_\_ If my dog(s) is/are out of food, please buy more and I will reimburse Club K-9 for the cost of the food and pay an additional \$10.00 trip fee.

\_\_\_\_\_ If my dog(s) is/are out of food, **please feed Natural Balance kibble** and I will pay an additional \$1.00 per cup of food as needed.

\_\_\_\_\_ If my dog(s) is/are out of food, **please feed \*\*grain free food\*\*** and I will pay an additional \$2.00 per cup of food as needed.

If you have multiple dogs, can they eat in the same suite together, unsupervised?    Y N

Does/do your dog(s) have a history of eating poop or otherwise abnormal objects?    Y N

## PICK A BEDDING OPTION

Stuffed Bed | Fleece Blanket | Crate | Raised Bed | \*never\* give my dog any bedding | I will bring my own bedding  
*Any damage caused to Club K-9 supplies is always at the expense of the dog's owner.*

Does/do your dog(s) eat or chew on bedding?    Y N

# North Portland Club K-9

## OPTIONAL: SHUTTLES TO AND FROM DAYCARE

My dog(s) ride(s) in a:  Crate  Seatbelt  Neither  
I will leave a key:  at Club K-9  In a lockbox-code: \_\_\_\_\_ Other: \_\_\_\_\_  
Where should Club K-9 leave your key?  
Additional Comments:

## DOG WALKING INFORMATION

My dog(s) walk(s) with a:  Collar only  Harness  Choke chain  Prong collar  
Circle all that apply:  My dog pulls  My dog has a high prey drive  My dog is leash reactive  
My dog is great on leash  My dog is okay on leash **Please do not walk or potty my dog off Club K-9 premises**  
Other Information:

## BATH TIME

Pick a shampoo:  Oatmeal & Aloe |  Hypoallergenic |  Tea Tree & Aloe |  No Preference |  Flea |  Conditioner  
How is your dog in the tub?  Hates it |  Tolerant |  Loves it  
Blow dryer?  Great |  Bad |  Okay  Ear cleanings?  Great |  Bad |  Okay  
Paw handling?  Great |  Bad |  Okay  Brushing?  Great |  Bad |  Okay  
\_\_\_\_ My dog resume play after their baths \_\_\_\_ My dog needs to stay in a suite or crate after their bath until picked up  
\_\_\_\_ **Please do not, under any circumstances, bathe my dog without contacting me first.**

## ILLNESS, UNUSUAL SITUATIONS, AND DROP OFF/PICK UP TIMES

Please initial each clause:

\_\_\_\_ **ILLNESS:** If your dog(s) becomes ill during their stay at Club K-9, we will make every attempt to reach you and/or your emergency contact, however, this may not be possible. If Club K-9 takes your dog(s) to the veterinarian there will be a \$20.00 trip charge and a charge of \$15.00 per hour of staff time, in addition to all veterinary fees. We reserve the right to take your dog(s) to the veterinarian of our choice.

\_\_\_\_ **UNUSUAL SITUATIONS:** Please make sure that Club K-9 can reach you while you are away and that we have current emergency contact information. If, for the safety of your dog(s) or those around him/her, we must remove your dog(s) from the premises, it is always best if you have someone that can pick your dog(s) up. If a Club K-9 employee has to bring your dog(s) anywhere, there will be a \$20.00 trip charge. If a Club K-9 employee has to have your dog(s) spend the night in our home, we will charge an additional \$30.00 per night on top of the boarding fee. If we are unable to house your dog(s), all additional costs and care will be your responsibility and any fees initially covered by Club K-9 must be reimbursed in full by you.

\_\_\_\_ **DROP-OFF AND PICK-UP:** All dogs must be dropped off by 10:00 AM on Monday-Friday and by 11:00 AM on Saturday and Sunday. Check out for boarding is by 10:00 AM Monday-Friday and by 11:00 AM on Saturday and Sunday. Dogs are welcome to stay for daycare on the day of pick up and standard daycare rates will apply. Any dog that is not picked up by 6:00 PM on Monday-Friday and 5:00 PM on Saturday and Sunday, unless prior arrangements have been made, will be boarded at the rate of whatever room is available. If there are no spaces available owners will be responsible for any and all fees that apply.

DOG'S NAME \_\_\_\_\_

OWNER'S SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

CLUB K-9 REPRESENTATIVE SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

# North Portland Club K-9

## CLUB K-9 DAYCARE AND BOARDING MEMBERSHIP

Please read each statement and initial.

\_\_\_\_ I/We have read, understand, and agree with this Daycare and Boarding Membership.

\_\_\_\_ I/We has read and understands the attached Rules and Regulations and agrees to abide by them.

\_\_\_\_ I/We accepts all of the terms, conditions and statements of the attached Daycare/Boarding Agreement and Release.

\_\_\_\_ If any of my or my dog's information changes I will provide written notice to Club K-9.

\_\_\_\_ All dogs must be dog friendly and people friendly. They must be non-aggressive and non-protective of food and toys. If we determine at any time that a dog's behavior is aggressive, we reserve the right to dismiss him/her from social daycare/boarding at our own discretion. Any and all history of aggressive, protective, or otherwise dangerous behavior has and will be disclosed to Club K-9 prior to any and all services provided by Club K-9 employees.

\_\_\_\_ If your dog eliminates on the grounds outside of Club K-9, please clean up and deposit in the appropriate receptacles.

\_\_\_\_ All dogs must arrive and leave on a leash. They must also wear a flat, nylon, quick release collar preferably with tags. Club K-9 personnel may remove the collar for safety reasons. All rubber and leather collars or non-quick release collars should be removed for daycare and boarding.

\_\_\_\_ All dogs must be in good health, physically sound, and adequately protected from disease. All male dogs over 7 months must be neutered. Females that are intact are not allowed at Club K-9 while in season but can come to Club K-9 at all other times.

\_\_\_\_ All dogs must be relatively clean, brushed, and flea free. If your dog has fleas, Club K-9 will isolate your dog and contact you to arrange a flea bath at your expense or you must pick up your dog.

\_\_\_\_ Business hours are from 6:30 AM to 6:00 PM Monday through Friday and 9:00 AM to 5:00 pm on Saturdays and Sundays. All dogs must be picked up during business hours. There is a one time, 15-minute grace period, after which time a late fee of \$5.00 per dog, per hour will be charged. With advanced notice Club K-9 may allow for regular early drop off or late pick up at a rate of \$5.00 per hour, per dog.

\_\_\_\_ All dogs must arrive for daycare and for boarding no later than 10:00 AM Monday through Friday and by 11:00 AM on Saturdays and Sundays. Dogs arriving late may be turned away and will be considered out of compliance with our Cancellation Policy. If late drop off is required, special arrangements may be made in advance.

**\_\_\_\_ Any dogs receiving a Bordetella injectable, intra-nasal or oral-shield immunization for the first time or if the vaccination has expired, may not come to North Portland Club K-9 for the following week and if symptomatic until all symptoms subside. If it is a routine booster, all 3 vaccination types require a 48 hour waiting period. It is your duty to keep Club K-9 up-to-date with your dog's vaccination records.**

\_\_\_\_ I/We have read and understand these Rules and Regulations and agree to abide by them.

\_\_\_\_ I/We will not bring our dog in for daycare or boarding if they have contracted a contagious illness such as, but not limited to, the following: "Kennel" cough, Canine Influenza, Giardia and other Intestinal Parasites. I will contact the facility to ensure I follow the facilities protocols regarding contagious illnesses to minimize the spread of illness to other canines in care of the facility.

\_\_\_\_ I/We understand that contagious illnesses are an inherent risk of letting my dog socialize with other dogs. I understand that North Portland Club K-9 cannot be held liable for veterinary costs associated with treating contagious illnesses such as, but not limited to: "Kennel" cough, Canine Influenza, Giardia, and other Intestinal Parasites.

DOG'S NAME \_\_\_\_\_

OWNER'S SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

CLUB K-9 REPRESENTATIVE SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

# North Portland Club K-9

## CLUB K-9 CANCELLATION POLICY

Please read each statement and initial.

\_\_\_\_\_ Cancellations to any portion of a boarding reservation during non-peak times must be made no later than 48 hours in advance of arrival date. Cancellations made with less than a 48-hour notice will incur a charge equal to the amount of a two-night stay. If more than one type of room is reserved the charge will be for the more expensive room. If the reservation is only for one night, the charge will only be for one night.

\_\_\_\_\_ A seven-day notice will apply for cancellations made for all reservations during peak times and for all extended stays. Any cancellations or alteration of a reservation must be made seven days in advance of the arrival date. When the seven-day notice applies, any cancellation made with less than seven days' notice will incur a charge equal to the amount of the seven-night stay. If fewer than seven nights are reserved, then the charge will be for the number of nights reserved.

\_\_\_\_\_ Peak times include, but are not limited to, all reservations that include a Labor Day weekend, Memorial Day weekend, Independence Day weekend, November 20<sup>th</sup>-30<sup>th</sup>, and December 18<sup>th</sup>-January 3rd. There is a minimum two-night stay required for Thanksgiving and Christmas Day boarding.

\_\_\_\_\_ I/We understand that it is my/our responsibility to verify if my/our reservation is during a peak time when the reservation is made.

\_\_\_\_\_ A seven-day notice will always apply to extended stays. An extended stay is considered to be any reservation that is for more than seven nights.

\_\_\_\_\_ Cancellations to daycare reservations must be made by the end of the business day the day before arrival. All daycare days must be paid for in advance and without adequate cancellation the daycare day will be forfeited. I/We agrees to provide my/our credit card information when making all reservations that I/we have not paid for in advance. I/we understand that Club K-9 will charge my credit card if I/we do not cancel my reservation with adequate notice as stated above.

\_\_\_\_\_ In addition, I understand that my/our credit card, saved on file, will only be charged if I/we do not cancel my/our reservation with adequate notice. Otherwise, the credit card information will only be used to hold the reservation. I/We must bring whatever form of payment I/we would like to use at drop off.

\_\_\_\_\_ In the event of a dispute that requires litigation, the prevailing party shall be entitled to his/her reasonable attorney fees and court costs.

\_\_\_\_\_ I/We have read and understand this Cancellation Policy and agree to abide by it.

DOG'S NAME \_\_\_\_\_

OWNER'S SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

CLUB K-9 REPRESENTATIVE SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

# North Portland Club K-9

## CLUB K-9 DAYCARE/BOARDING AGREEMENT & RELEASE

Please read each statement and initial.

\_\_\_\_ Owner/Guardian authorize use of the Dog's visual image(s) and statements in newsletters, website, posters, and other materials.

\_\_\_\_ In consideration of being permitted to use the services and facilities of Club K-9 in Portland, Oregon, I/We, the undersigned owner(s), hereby release, waive, and discharge JBC & SJC, INC., DBA Club K-9 (herein called Club K-9) its staff, sub-contractors, and volunteers from all liability for any and all loss or damage, and any claim or damages resulting there from, on account of injury, loss, damage, ailment, or disease to my/our dog(s), even resulting in death, excepting intentional or gross negligence, while my/our dog(s) is/are under the care of Club K-9.

\_\_\_\_ I/We agree to indemnify Club K-9, its staff, sub-contractors and volunteers from any loss, liability, damage or cost they may incur, excepting intentional or gross negligence, due to my/our presence or the presence of my/our dog(s) in or upon Club K-9's premises and while my/our dog(s) is/are under the care of Club K-9.

\_\_\_\_ I/We hereby assume full responsibility for any harm or damage caused by my/our dog(s) while in or upon Club K-9's premises and while my/our dog(s) is/are under the care of Club K-9. I/We further agree to indemnify Club K-9, its staff, sub-contractors, and volunteers for any loss, liability, damage or cost they may incur due to any harm caused by my/our dog(s), excepting intentional or gross negligence.

\_\_\_\_ I/We expressly agree that this release, waiver, and indemnity agreement is intended to be as broad and inclusive as permitted by the State of Oregon, and that if any portion thereof is held invalid, it is agreed that the balance shall, not withstanding, continue in full legal force and effect.

\_\_\_\_ I/We further understand and agree that in admitting my/our dog(s) to Club K-9, the operators of Club K-9 have relied on my/our representation that my/our dog(s) is/are in good health and has/have not harmed or shown aggression or threatening behavior toward any person or any other dog.

\_\_\_\_ I/We further understand that any problem, including but not limited to injury and illness, that develops with my/our dog(s) will be treated as deemed best by the staff of Club K-9 in their sole discretion, and that I/We assumed full financial responsibility for any and all expenses involved, and that I/We hereby agree to indemnify Club K-9, staff, subcontractors, and volunteers for any expenses incurred for such treatment.

\_\_\_\_ I/We understands that all fees are non-refundable for any reason.

\_\_\_\_ I/We understand and agree that in the event of a dispute that requires litigation, the prevailing party shall be entitled to his/her reasonable attorney fees and court costs.

\_\_\_\_ I/We has read and understands the attached Rules and Regulations and Cancellation Policy and agrees to abide by them.

\_\_\_\_ I/We accepts all the terms, conditions and statements of this Agreement and Release.

DOG'S NAME \_\_\_\_\_

OWNER'S SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

CLUB K-9 REPRESENTATIVE SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_